



ANNUAL REPORT 2024

A YEAR OF INFRASTRUCTURE UPDATES + UPGRADES



OPERATING HOURS ADJUSTMENTS:

2024 was a busy year for Schenectady County Public Library. In September, we implemented the library operating hours expansion we've been working towards for over a year. All eight branch libraries are now open Monday through Saturday and alternate their weekday evenings with their next nearest branch.

This allows all the communities, within the county that we serve, equal opportunity to access library services during a variety of weekday, evening, and weekend times. The Hon. Karen B. Johnson Central Library (KBJ) had no operating hours changes and is open seven days a week.

NEW WEBSITE LAUNCHED:

After several years we were able to launch our new website which we like to consider our "digital branch." Our new website has many new features, including a search tool for patrons to easily access information in both our catalog and website right from the home page, natively switching to a mobile layout when viewed on a smart phone and the accessibility of information on the website is a major enhancement for users. We are also able to quickly and easily communicate urgent information about the library with the public. We are excited for the future of our digital library and promoting library services through it.

NEW LIBRARY CALENDAR LAUNCHED:

Another major upgrade to our digital footprint was the implementation of Library Calendar, a new room reservation and event management software. Patrons can go online and see if there are any study rooms available at the click of a mouse, while outside organizations can rent larger rooms for community events and meetings. Library staff are now able to track program attendance and events all in one area.

Schenectady County Public Library
www.SCPL.org

LIBRARY HOURS

Hon. Karen B. Johnson Main Library
Monday thru Thursday:
9:00am-8:00pm
Friday:
9:00am-5:00pm
Saturday:
10:00am-5:00pm
Sunday:
12:00pm-4:00pm

Branch Locations:	Branch Locations:
Mont Pleasant Quaker Street Scotia Woodlawn	Bornt Glenville Niskayuna Rotterdam
Mon/Wed/Fri/Sat: 10:00am-5:00pm	Tues/Thurs/Fri/Sat: 10:00am-5:00pm
Tues/Thurs: 12:00pm-7:00pm	Mon/Wed: 12:00pm-7:00pm



NEW PUBLIC PC + TECHNOLOGY ROLLED OUT:

Our new Printing/Copying/Faxing/PC Management hardware/software systems were installed in late 2024. This system will allow our patrons to use cash, coin, debit, credit, and tap to pay (such as Apple Pay/Google Pay) to pay for these services. The upgraded public PC system, to remove barriers to access, was expanded to all nine SCPL locations.



BUILDING UPDATES:

Enhancements to the exterior of the Glenville Branch Library included new curbing and sidewalks. Work to the grounds to complete the final phase of the renovation project of adding a memory garden with pavers and landscaping was finalized this year. The new area in front of the library offers outside space for the community to enjoy while visiting the library.



The Quaker Street Branch Library also received a significant update to the entire exterior of the building with all new siding and stonework along the bottom of the building. New windows and interior trim were also installed as part of the capital improvements.



STATISTICS



COMPUTER USERS:

2023:
40,773
2024:
46,740



WiFi USERS

2023:
59,529
2024:
61,920



PROGRAMMING:

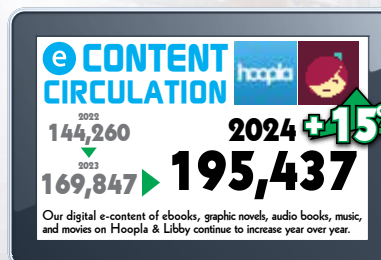
2024
OF PROGRAMS:

1200+
Youth + Adult



WEBSITE VISITS:

2023:
247,918
2024:
282,947
+14%



PHYSICAL MATERIAL CIRCULATION

2023: **622,245**
2024: **520,411***

*Circulation numbers decreased due to reduced services provided by MVLS.